**User Stories**

**Healthcare Appointment Management System**

**Patients Module:**

User Story 1: As a Patient, I want to search for the doctor/department so that t can receive timely medical consultations.

User Story 2: As a Patient, I want to book an appointment with a doctor based on availability so that I can receive timely medical consultation.

User Story 3: As a Patient, I want to reschedule my appointment so that I can manage my bookings according to my convenience.

User Story 4: As a Patient, I want to cancel my appointment so that I can manage my bookings according to my convenience.

User Story 5: As a Patient, I want to receive notifications for appointment confirmations, reminders, and cancellations so that I can stay informed about my scheduled visits.

User Story 6: As a Patient, I want to provide feedback about my appointment experience so that healthcare providers can improve their services.

User Story 7: As a Patient, I want to pay the fees via card or UPI so that it helps me to avoid the hassle of cash payments.

User Story 8: As a Patient, I want to add my details so that it helps me to keep the record of my details for future use.

**Doctors Module**

User Story 9: As a Doctor, I want to manage my availability schedules (daily, weekly, monthly) so that patients can book appointments accurately.

User Story 10: As a Doctor, I want to view my upcoming appointments in real-time so that I can prepare accordingly.

User Story11: As a Doctor, I want to receive feedback related to appointments so that I can enhance the quality of service I provide.

**Admin Module**

User Story 12: As an Admin, I want to manage doctor and patient accounts so that I can ensure data integrity and user access.

User Story 13: As an admin, I want to generate the invoice of the patient’s appointment fee receipt so that the hospital has the record of the number of patients visits.